



▶ **Commvault Edge**
User Guide



Table of Contents

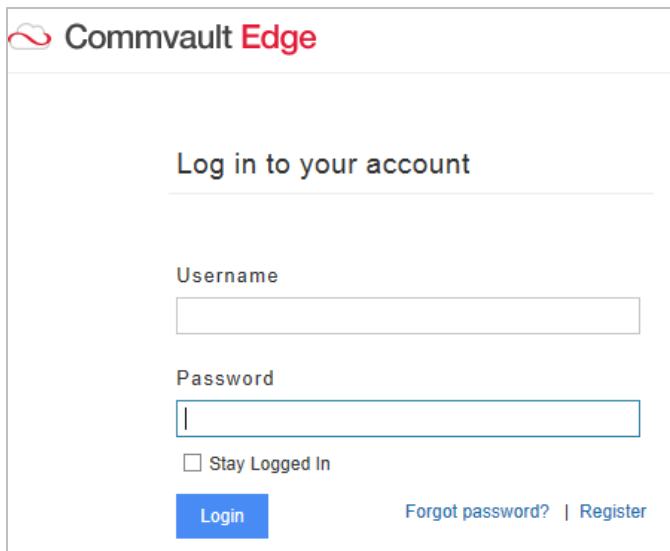
- Installing Edge Backup Agent 3**
- Backup Monitor 5**
- Web Console 5**
 - Access the Web Console 5
 - Change what is backed up 6
 - Restore data from backed up files 6
- Edge Drive 7**
 - Activate Edge Drive 7
 - View your Edge Drive files in the Web Console 7
- Explorer Plug-In 7**
- Edge App for Mobile Devices 8**
- Additional Commvault Edge Backup Resources 8**
- Trademark Acknowledgment 9**

Installing Edge Backup Agent

To install Commvault Edge on your device go to the URL you received in your invitation email. For example, your URL will look similar to this: https://host_name/webconsole/summary/addComputer.do.

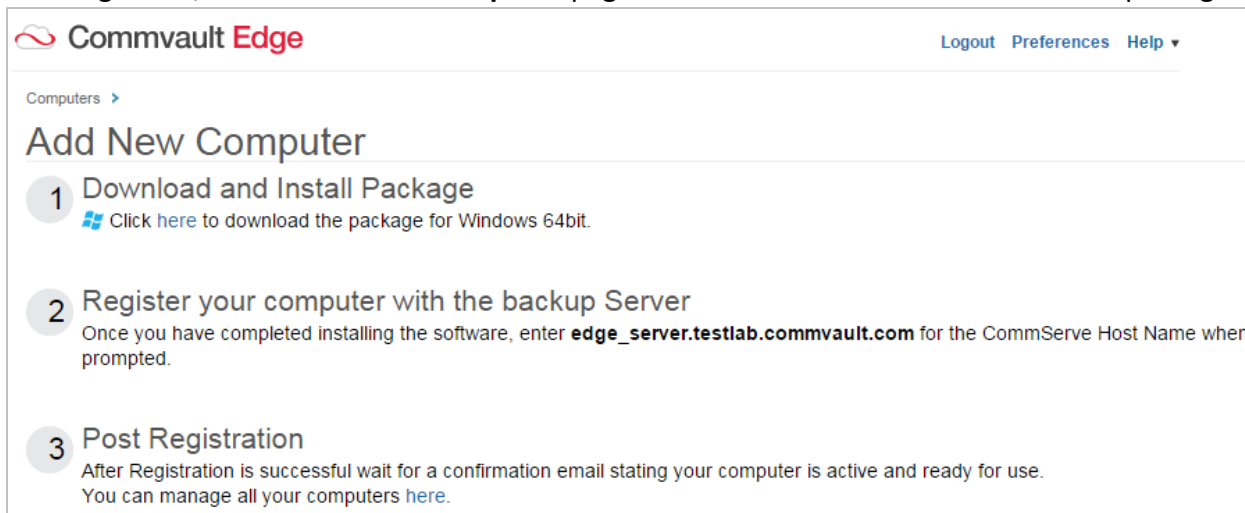
Sign in using either:

- If you are a domain user, use your Active Directory credentials.
Tip: For your user name use either option:
 - Type the domain, a backslash (\), and your user name, for example, mycompany\jsmith
 - Use the email address where you received your invitation email
- The credentials you created during registration



The screenshot shows the Commvault Edge login interface. At the top left is the Commvault Edge logo. Below it is the heading "Log in to your account". There are two input fields: "Username" and "Password". Below the password field is a checkbox labeled "Stay Logged In". At the bottom left is a blue "Login" button. At the bottom right are two links: "Forgot password?" and "Register".

Once signed in, on the **Add New Computer** page click the “here” link to download the package.



The screenshot shows the Commvault Edge "Add New Computer" page. At the top left is the Commvault Edge logo. At the top right are links for "Logout", "Preferences", and "Help". Below the logo is a breadcrumb "Computers >". The main heading is "Add New Computer". There are three numbered steps:

- 1 Download and Install Package**
Click [here](#) to download the package for Windows 64bit.
- 2 Register your computer with the backup Server**
Once you have completed installing the software, enter **edge_server.testlab.commvault.com** for the CommServe Host Name when prompted.
- 3 Post Registration**
After Registration is successful wait for a confirmation email stating your computer is active and ready for use. You can manage all your computers [here](#).

After you download the Commvault Edge package do the following:

1. Log on to your company’s network.
2. Double-click the .exe file to start your installation. The name of your .exe file depends on the kind of computer you have:
 - If you have a Window 64-bit computer, look for **Edge_x64.exe**.
 - If you have a Windows 32-bit computer, look for **Edge_x86.exe**.
 - If you have a Macintosh computer, look for **Edge_MAC.dmg**.

3. As you follow the installation wizard, you will be prompted to enter a CommServe host name. Refer to your invitation email for this information.

The screenshot shows the 'CommVault Edge Setup' window, Version 10 R2. The left sidebar contains a navigation menu with the following items: Welcome, Selections, Prerequisites, Install, **Configure**, and Finalize. The main content area is titled 'CommServe Name' and contains the instruction: 'Specify the CommServe computer host name.' Below this is a text input field for the 'CommServe Host Name' with a placeholder example: '(Enter a valid, fully-qualified, IP host name; for example: mycomputer.mycompany.com)'. At the bottom right, there are two buttons: 'Next >' and 'Cancel'.


4. Enter your Active Directory credentials or the credentials you created during registration.

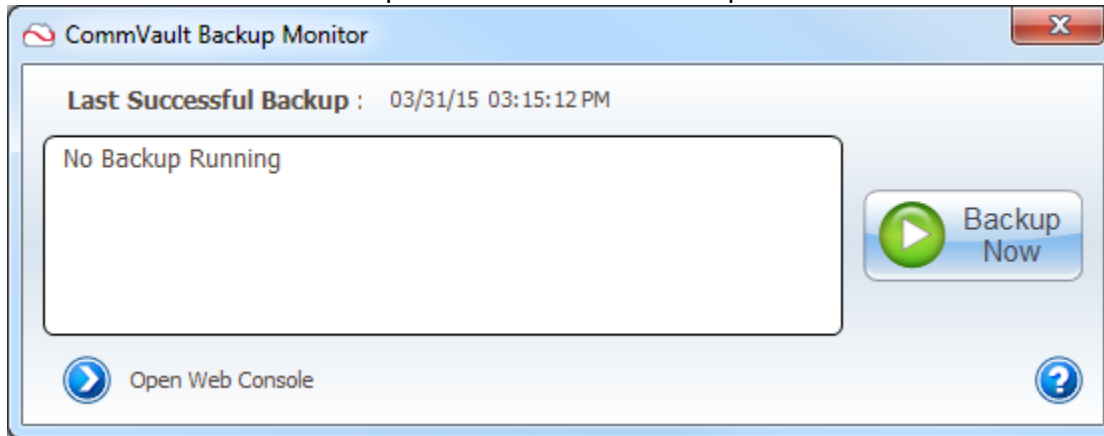
The screenshot shows the 'CommVault Edge Setup' window, Version 10 R2. The left sidebar contains a navigation menu with the following items: Welcome, Selections, Prerequisites, Install, **Configure**, and Finalize. The main content area is titled 'CommServe Authentication' and contains the instruction: 'Enter a valid account configured on the CommCell with necessary permissions.' Below this is a form titled 'Account Information:' with two input fields: 'User Name:' and 'Password:'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

After installation is complete, review the remainder of this document to gain an understanding of the Commvault Edge features.

Backup Monitor

After the installation is complete, the Commvault Backup Monitor is available to see the last backup run or to initiate an on-demand backup.

1. In the bottom right of your desktop screen (the notifications area), find the Commvault Backup Monitor icon  .
2. Double-click the icon to open the Commvault Backup Monitor.




For more information about the Commvault Backup Monitor, go to the Documentation website: [Backup Monitor](#).

Web Console

Commvault Edge includes access to the Web Console. The Web Console is a web-based self-service portal that allows you to backup, restore, and download data. You can also define exactly which of your files and folders are backed up.

Access the Web Console

1. In the bottom right of your desktop screen (the notifications area), find the Commvault Backup Monitor icon  .
2. Right-click the icon and click **Web Console**.
3. [Sign in](#).


Once you sign in, you will see a computer details page similar to the page below.

The screenshot displays the Commvault Edge web console interface for a computer named 'pc_2'. The interface is organized into several sections:

- Backup:** Shows the last backup on Mar 26, 2015 at 04:01:17 PM, with a size of 216.81 MB. It also indicates the next backup on Mar 28, 2015 at 03:54:21 AM and provides a 'Backup Now' button. A 'Schedules' section includes a '+ Schedule' button.
- Restore:** Features a 'Select Files' button and a link to 'Recent Restore Jobs'.
- Alerts:** Lists two alerts: 'No backup for last 4 days' and 'Restore Job failed', both with checked checkboxes.
- Last Seen Location:** Includes a 'Mark Device Lost' button and a map showing the device's location near New York City.
- Backup & Lock Content:** Lists 'Documents, Desktop, Music, Pictures, Videos' as backed up content, with an '[Edit]' link.
- Sync:** Shows 'Documents, Pictures' as linked folders and 'lsch' as the associated user, with a 'Change Now' link.

Change what is backed up

Once you have installed Commvault Edge, your computer will be backed up automatically according to preconfigured content. Using the Web Console, you can change which files and folders are backed up.

1. [Sign in to the Web Console.](#)
2. On the details page for your computer in the **Backup** section, click **Edit** next to **Backup & Lock Content**.
3. In the **Backup & Lock Content** dialog box, click **Edit** next to **Content To Backup & Lock**.
4. Click the **Browse Paths** button  and browse for files and folders to back up.
5. Once you have made your selections, click **Select** and then click **Save**.

Restore data from backed up files

Once you have installed Commvault Edge, your computer will be backed up automatically. Using the Web Console, you can restore a file or folder using the backed up data.


1. [Sign in to the Web Console.](#)
2. On the details page for your computer in the **Restore** section, click **Select Files**.
3. On the **Restore Files** page, go to the folder or file you want to restore.
4. Select the check boxes next to the data, and then click **Restore** to open the **Restore Options** dialog box.
5. Click **Restore Now**.

For more information about the Web Console, go to the Documentation website: [Web Console - Overview.](#)

Edge Drive

The Edge backup client includes access to the Edge Drive feature. Edge Drive is a cloud-based storage solution that enables users to access files from almost anywhere.

Activate Edge Drive

1. In the bottom right of your desktop screen (the notifications area), find the Commvault Backup Monitor icon  .
2. Right-click the icon and click **Edge Drive**.
3. In the **Activating Edge Drive** window, [sign in](#).
4. Select a new or an existing folder as your Edge Drive folder.

If you select an existing folder as your Edge Drive folder, the contents of the existing folder will automatically be added to your Edge Drive.

5. Click **Start Sync**.

View your Edge Drive files in the Web Console


1. [Sign in to the Web Console](#).
2. On the details page for your computer, click **Computers** in the upper left of the screen.
3. On the **My Data** page, click **Go To Drive**.

For more information about using Edge Drive, go to the Documentation website: [Edge Drive - End Users](#).

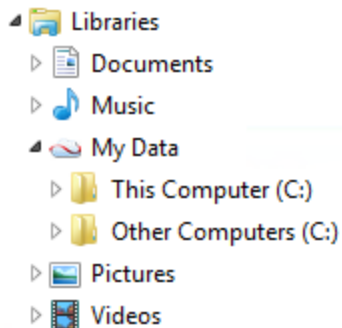
Explorer Plug-In

The Explorer Plug-In lets you access your backed-up data directly from Windows Explorer.

To activate the Explorer Plug-In, use the following steps:

1. In the bottom right of your desktop screen (the notifications area), find the Commvault Backup Monitor icon  .
2. Right-click the icon and click **Enable Explorer Plugin**.
3. To restart Windows Explorer immediately, click **Yes**.
You can restart later, but you cannot see or perform functions related to the Plug-In until Windows Explorer restarts.

A **My Data** folder is created under the Windows **Libraries** folder. The **My Data** folder contains copies of the data you have backed up.



For more information about using the Explorer Plug-In, go to the Documentation website: [Explorer Plug-In - Overview](#).

Edge App for Mobile Devices

The Edge app can be used for browsing and viewing files that have been backed up from your device. This is important should anything happen to your device.

The app is available for Windows, iPad, iPhone, Android and BlackBerry:

- [Windows App](#)
- [Apple App](#)
- [Android App](#)
- [BlackBerry App](#)

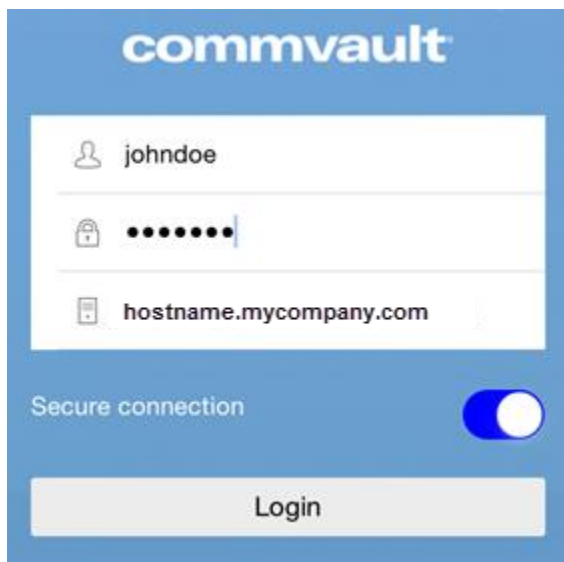
Once the app is installed please enter the following information:

Username: Your Active Directory credentials or the credentials you created during registration

Password: Your Active Directory credentials or the credentials you created during registration

Server: Provided by your administrator

Secure Connection: Set to ON if the server provided by your administrator uses HTTPS



The screenshot shows the Commvault Edge app login interface. It features a blue header with the 'commvault' logo. Below the header, there are three input fields: the first contains the username 'johndoe', the second contains a masked password '.....', and the third contains the server hostname 'hostname.mycompany.com'. Below these fields is a 'Secure connection' toggle switch which is turned on. At the bottom is a 'Login' button.

For more information about the Commvault Edge app, go to the Documentation website: [Commvault Edge – Overview](#).

Additional Commvault Edge Backup Resources

For more information about data protection, go to the Documentation website: [Edge Endpoint Solutions for End-Users](#).

If you need additional help with Commvault Edge or if you have questions or issues, please contact your administrator.

Trademark Acknowledgment

Commvault, Commvault and logo, the "CV" logo, Commvault Systems, Solving Forward, SIM, Singular Information Management, Simpana, Commvault Galaxy, Unified Data Management, QiNetix, Quick Recovery, QR, CommNet, GridStor, Vault Tracker, InnerVault, Quick Snap, QSnap, IntelliSnap, Recovery Director, CommServe, CommCell, ROMS, Commvault Edge, Simpana OnePass, and CommValue are trademarks or registered trademarks of Commvault Systems, Inc. All other third party brands, products, service names, trademarks, or registered service marks are the property of and used to identify the products or services of their respective owners. All specifications are subject to change without notice.

Products in Germany are not distributed using the "QNet" brand.

For more information about Commvault software modules and solutions, and for up-to-date system requirements, please contact us: www.commvault.com • 888.746.3849 • get-info@commvault.com

Commvault Worldwide Headquarters

1 Commvault Way • Tinton Falls, NJ 07724 Phone: 888.746.3849 • Fax: 732.870.4525

Commvault Regional Offices

United States • Europe • Middle East & Africa • Asia-Pacific • Latin America & Caribbean Canada • India • Oceania